

# We've Missed You!



## Skilled Nursing Visiting Guidelines

## Safely Visit Your Loved One

We've missed you and your loved one has missed you. We have been working to create a safe environment for you to see each other. We have created new indoor and outdoor environments that meet suggested safety requirements. Outdoor visits will be used whenever possible to reduce risk and increase safety. Your compliance with the following guidelines will allow you to safely visit your loved one in person. We will continue to evolve our guidelines and practices based on the requirements we receive from our county, state and federal offices.

1. All visits require an appointment be made in advance.
  2. Visits will be made for 30 minute time slots.
  3. We have regular visiting hours Monday – Friday in the mornings and afternoons. In addition, we have select evening hours on Tuesdays and weekend hours available on Saturday mornings/early afternoon upon request.
  4. Visits will be scheduled on a first come first serve basis.
  5. All appointments for visits can be made by calling Joe Monserrat in Life Enrichment at 215-256-1528.
  6. Prior to your visit, you must come in the main lobby to get screened and have your temperature taken by our receptionist. Then you will be directed to the correct location for your visit.
  7. Two guests maximum may visit at one time.
  8. Visit location will be weather dependent. Outdoor visits will be done whenever possible. Outdoor visits will occur in the Courtyard. If indoor visits are necessary due to weather or other circumstances, they will be held in the Chapel.
  9. All parties must maintain social distance (minimum 6ft.) and wear masks during the entire visit.
  10. A staff member or volunteer will escort the resident to the visit and remain during the visit.
  11. We will make every effort to accommodate more than one visit in the week as long as we have space in the schedule.
- Please ask Life Enrichment when you call and we will work with you to ensure the best possible visitation experience.

Thank you for your patience and understanding during this time. Together, we can overcome these challenges and enhance the care of your loved ones.

*Suzanne Arrighy, Director of Nursing*

**Updates Effective 9/8/2020**

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