PETER BECKER COMMUNITY 2019 - 2020 Annual Report Peter Becker Community
Embracing life's treasured moments. Growing together while we're apart.

Letter from the CEO



It seems so very long ago when life at Peter Becker Community included seeing 120 residents in a CEO chat or 40 attending an interesting educational event. While some convey in the news that retirement communities may be a frightening place to be during the pandemic, our residents would all convey a different message. As a close community, our residents and team rose to every challenge and supported each other in every way possible to get through the challenging times we have faced in 2020.

We have elected to dedicate a large part of this annual report to honor those that helped us move through the many difficult challenges we encountered. Although the day to day changed at Peter Becker Community, the spirit of togetherness and of community never changed and is potentially stronger together because of our experiences.

It has taken every employee and resident's resilience to constant

change to get through this pandemic. During the most difficult months of the pandemic, we communicated changes daily to every operating policy and procedure as we found new ways to protect all those we serve. I cannot express strongly enough what a tremendous gift it was to me to have the constant support of all our residents as we made many very difficult decisions. I have received a huge outpouring of kindness through letters and messages of prayer, which I will be forever grateful for.

We have posted signs throughout our campus acknowledging that heroes work here. In fact, some of the stories of the commitment that our employees have made to serve others are absolutely astounding. We would like to share just a few of those heartfelt examples in this annual report.

You will see throughout all of the pages including the financial report that while the times were challenging, we are a strong community that will continue to grow together. I am so appreciative that even during these times, we have been fortunate to welcome new residents who appreciate the value of being in our great community.

Suzanne Owens

Board of Directors

You will read some of the stories of great sacrifice that individual team members made during the past year working through the COVID-19 challenges our community faced. Our Board is grateful for the dedication and resolve of each and every employee that works at Peter Becker Community. Their dedication to our residents is a true inspiration to all of us. We are proud to list the names of each person that served during this pandemic as a tribute to them in this annual report that will serve as a history of their great contributions. My deepest gratitude to each and every one of them.

Sincerely,

John L. Frankenfield

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Vice Chair

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- 3. Lon Seitz

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1. Suzanne Zooms her CEO Chats; 2. Cassie Mulligan fills an order from the PBC Grocery Store; 3. Skilled nursing team member Tara Snider; 4. Ron Foley and Bev McPeak delivering "On Location" newsletter.

Peter Becker Community: Character and Courage Through Faith

Coming Together to Overcome Challenges

As the ball dropped in Times Square and champagne corks popped to usher in 2020, we all had great hopes and plans for this New Year. But just like the words of Scottish poet Robert Burns, "The best-laid schemes of mice and men often go awry." All of our goals and plans were superseded by the growing concern of the spread of the coronavirus. And it seemed almost overnight our world had changed.

and apartments sewing machines were dusted off, and hundreds of hours were spent making masks for our nurses, staff and fellow residents. While our staff scrambled to establish new supply chains and set up makeshift grocery stores, our residents graciously went into their pantries and shared their food with their neighbors. Members of our community distributed our "On Location" daily newsletter that announced updates, changes and meal selections. Our woodworkers made



New phrases entered our language like "social distancing," "stay home stay safe" and "red zone." As the concern heightened, the media instructed us to wash our hands, cover our faces, isolate and not go out. This type of viral epidemic had not swept over our shores in more than 100 years. Just as the global pandemic seemed too much to endure, amazing acts of kindness and caring started to be seen throughout Peter Becker Community campus residents rallying their support for each other and going out of their way to help meet each other's needs and concerns. As essential supplies became hard to find and store shelves were bare, our gift shop volunteers spent hours on the phone tracking down toilet paper and hand sanitizer to make sure our residents had what they needed. Throughout the cottages

plexiglass visitation booths so nursing patients could visit with friends and family outside. Call prayer chains were established to lift each other up, bring spiritual encouragement and find strength from the only real source in this time of unknown.

There is nothing that illuminates the true character of an individual more than how he or she responds to an unknown adversity. This could truly be

seen in the perseverance of each and every one of our residents. It is impossible for us to list all the selfless acts of service that were done behind the scenes by our amazing residents—seeking no praise or honors, just acting out of the kindness of their hearts. Even though all residents realized they were among the highest risk group for the virus, the continual hope and self-sacrifice they showed was truly inspiring.

Where do these qualities of caring, perseverance and selflessness come from? For many of our residents, this strength of character is rooted in their faith. From a lifetime of trusting God for their daily needs and following His commissions to love our neighbors as ourselves, they have developed hearts of compassion and spirits of resilience. COVID-19 is just another struggle to overcome in a long list of challenges their faith has safely guided them through. In Romans 5:3 we read "...because we know that suffering produces perseverance; perseverance, character; and character, hope. And hope does not put us to shame." In the years to come as we reflect on this time period and the challenges that were overcome, we will all agree: there was no greater example of perseverance, character and hope than that which was shown in the spirit and lives of the residents here at Peter Becker Community.



"...because we know that suffering produces perseverance; perseverance, character; and character, hope. And hope does not put us to shame."— Romans 5:3

Our Community, Our Family.

















1. Penny Troxel, resident volunteer, making masks; 2. Gift shop adapts to offer critical supplies; 3. Dave Wolff creating beauty in the labyrinth; 4. The thriving community garden with Ron and Ila Lutz; 5. Masks made and donated by resident volunteers; 6. Ron Foley delivering "On Location" newsletter; 7. Curt Michener in the community garden; 8. Resident Doris Prager; 9. Dave Wolff and Ed Wilson hard at work in the labyrinth; 10. The Maplewood Crossing Gang having fun while socially distancing.

No Greater Love, No Greater Staff

Peter Becker Community Team Members: True Heroes



Our world changed drastically in the early weeks of March. The normal rhythms of campus life activities and togetherness at Peter Becker Community were abruptly shaken by uncertainty, fear and separation. As we protected ourselves against these new challenges that seemed to strike us from every direction, a quiet strength emerged throughout our campus. The staff of Peter Becker Community was rising to the challenges of these unprecedented times creating hope, meeting needs and learning to navigate a new normal. Throughout each department team members were daily

displaying acts of courage and selflessness. Our staff solved problems as they arose not thinking of themselves, but placing the needs of our residents before their own. It would be impossible for us to tell each and every story of bravery and sacrifice because so many were done quietly, humbly and behind the scenes. "Courage is not the absence of fear but rather the assessment that something else is more important than fear." -Franklin Delano Roosevelt. Peter Becker Community's Registered Nurse Michael Sbarra embodies this truth. In March with the rise of COVID-19,



"Greater love has no one than this, that they lay down their life for a friend." — John The Apostle



Mike volunteered for Peter Becker Community's newly created sealed COVID-19 quarantine unit within skilled nursing. This is no surprise to anyone who knows Mike: his compassion and care are the heart of all he does. For three straight months Mike put on a full body suit and face shield and doubled up on gloves for every 12-hour shift. Working behind the zippered plastic curtain, Mike cared for our beloved residents who had contracted COVID-19. Mike provided nursing care for their extensive physical needs while at the same time softening their fears, comforting them in the absence of family visits and serving as their strength as they battled this deadly unseen foe. These acts are courageous in themselves but Mike's personal sacrifice goes even farther. Mike's fiancé, Gina, is also a nurse at Abington Hospital. The

joy of their lives is their 18-month-old daughter, Gianna. Mike and Gina feared that their work exposure to the COVID-19 virus could result in their bringing home this virus to young Gianna. So they made the difficult decision to have Gianna live with her grandparents for a three-month period at the height of the pandemic. No amount of video chats or phone calls could replace this time away from their daughter. There were so many firsts they didn't get a chance to see, so many nights they didn't get to give her a kiss and hold her till she fell asleep. Mike and Gina made this amazing self-sacrifice so they could dedicate themselves to caring for their patients battling COVID-19. In the words of the Apostle John, "Greater love has no one than this, that they lay down their life for a friend."











1. Mike Sbarra, Registered Nurse; 2. COVID sealed unit; 3. Mike and Gina with daughter, Gianna; 4. Everyone is so thankful for the work of our Nursing Team; 5. Medical Director Kelly Rose provided medical direction throughout the pandemic; 6. Chef Sam Conti introduces outdoor dining;











7. Receptionist Jodi Luskin doing a screening; 8. Nursing Assistant Techy Rengifo Mozombite; 9. Kate Beck, Marketing Team; 10. Breana Bundy and Sierra Powell (dining team) move onsite to help during COVID-19.

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Move Over COVID-19—I'm Moving In!

"I was not fearful of COVID-19 prior to moving in. It affected my plans, but never my decision."

Hand sanitizer—check. Face covering—check. Keys to new home at Peter Becker Community—check!

"It was my time and I was ready!" After an eighteen-month transition from the farm she owned with her husband to staying with her daughter then finally to her new home at



Peter Becker, Joyce
Shor was more than
ready to have a place
all her own. Now
that she's settled
in, she loves having
her own space and
her belongings
organized—and
having her collie,
Willow, by her side.

"I'm loving it here,"

says Joyce, "and I wasn't at all worried about moving in during COVID." Actually the most difficult part of her transition was cleaning out her old home. "We lived on a farm with a big horse barn. Cleaning all that out was stressful! I'm so glad to have all that behind me."

Moving to Peter Becker, however, didn't feel at all stressful—or risky. "They have so many precautions here—I didn't have any concerns." Joyce knew and loved Peter Becker as home to former neighbors as well as for the extraordinary skilled nursing care her husband received at the community. "I was familiar with Peter Becker and I knew this was where I wanted to be."

When a first-floor apartment became available last spring, she was excited to see it—and disappointed when the community closed to visitors delaying her move until July. But the additional wait seems only to have whetted her enthusiasm for having her own space. Anticipation kept her excited about possibilities for her new home, and she enjoyed shopping for special items for her apartment while staying with her daughter.

1. Joyce loves playing piano in her new home; 2. Joyce and Willow enjoying a walk in the labyrinth.

Joyce stresses that she had no reservations about moving during COVID; her concerns were more mundane: Where do I take the trash? Where will I eat? Will I make friends? She wasn't sure what to expect but says everything has fallen into place perfectly. She has made friends with recent arrivals like herself as well as other residents and enjoys eating with her group and going on walks. "It was an easy and smooth transition," she says, adding that everyone has been so willing to help.

Knowing she had a wonderful place to live and knowing she would be happy kept Joyce focused while waiting for her opportunity to move in. "It's an absolutely beautiful community and I'm so happy to be here! And Willow has acclimated so well," adds Joyce. Sounds like her beautiful dog is not the only one delighted with her new home!





The Perfect Community for Today's Uncertain Times:

Cottages at Pondview will be opening in 2022

"In these unprecedented, uncertain times, our residents agree that there is strength in being part of a community," says Barbara Keller, Vice President of Marketing and Sales at Peter Becker Community. "They say when there's a crisis, there's no place they'd rather be because they know we'll take care of everything they may need."

With more uncertain times likely ahead, many say now is the perfect time to consider a senior living community. Over the past several months, studies have shown that while some attitudes have changed about senior living, a good percentage of seniors say they are still planning to move forward with exploring senior living options.



"Residential communities like Peter Becker Community ensure residents have the supplies they need, healthy meals, access to health care and the support of friends and neighbors who are nearby," says Barbara. "No one ever has to be alone. Here, we are part of a community. On any given day, we can find safe ways to interact and connect with each other, and that provides a real sense of comfort to both residents and their families."

Area seniors will soon have another safe lifestyle choice on our campus—Cottages at Pondview.

Cottages at Pondview is a pocket neighborhood, and it's the perfect type of community design for today's new world. A "pocket neighborhood" is a unique neighborhood concept designed to foster a strong sense of community among nearby neighbors, while still preserving their need for privacy—and the ability to physically distance when necessary.

Featuring 30 brand-new cluster cottage homes complete with welcoming front porches, Cottages at Pondview is built around a beautifully landscaped, shared courtyard. Many cottages have a great view of our picturesque campus pond and historic red barn.



"Whether you like the idea of a larger or more intimate cottage, we have an array of floor plans to choose from," says Barbara. "And, there are plenty of opportunities for residents to customize their cottages to complement their own personal styles."

Residents of Cottages at Pondview can also say goodbye to the hassles of home maintenance like snow shoveling, grass cutting, leaf raking and home repairs, and instead enjoy more time to do what they love. Residents will also have access to the popular amenities all Peter Becker Community residents enjoy.



"To anyone seeking a stronger, safer sense of community and a more caring and connected place to live in these uncertain times," says Barbara, "Cottages at Pondview is for you."

Construction will begin in the spring of 2021 with a planned 2022 opening. Deposits are now being accepted.

Peter Becker Team Members: TRUE HEROES

Bernadette Abdill Jessica Caro Fardousa Abdillahi Kayla Carreras Janelle Adams Janice Carroll Brenda Albertson Laysha Castellano Colleen Algeo Jacob Christman Julie Clark Yumar Alleman Bonnie Clemmer Eunice Anyanwu Angelique Collins Suzanne Arrighy Danielle Astheimer Alyson Consalvo Scott Barnefiher Sam Conti Lily Barzousky Dennis Cooney Ellen Bauman Natalia Cope Katherine Beck Samuel Cope James Benner Anna Corcoran Jennifer Benner Frances Corliss Eric Berg Josh Crandall Angelica Berrios Linda Crugnale Arleen Birchill-Smith Milissa Cwenar Lindsay Blaschke Karen Davis Alison Bohrer Gregory Dearden Julia Borzecki Reina Dennis Elizabeth Bottinger Annamarie DeSimone **Edward Bovell** Kim Detweiler Zachary Bradshaw Sandra DiMezza Gay Brady Karen Distler Tori Brubaker Lily Dorn Breana Bundy Patrick Doyle Deborah Ebner Kimberly Burkhardt Irma Burns Brigid Eisele Aurelyn Cabaniss Russell Elia Bailey Cahill Alyssa Elliott Angie Calles Kieran Ellis

Karin Canales-Avelar

Hannah Gayle Amy Gehman Cheryl Geiger-Carr Janelle Geiser Monica Gergies Charles Gerhart Kimberly Geuss Luvenia Gillis Nathaniel Gilmore Rebecca Gitney Robin Gladwell Katie Goudsward Heather Gray Ashley Greb Cindy Guerrero William Guerrier

Abbe Fahem

Gladys Fajardo Anne Fegely Alyssa Fikaris Carly Flanagan Peter Fletcher Maila Forker Jay Fox Jr Karen Frankenfield Priscila Freed Susan French Joanne Fretz Leah Friday Monica Fry David Garcia-Martinez Shyanna Gashinsky Rachel Gat

Edna Hager Justin Hartman Ava Hayes Janelyn Hays Merlin Hedrick Vanessa Heinrich Karen Hessler Noreen Hilbert Miao Ho Jeffrey Hodges Jazmine Hoisington Linda Hollingsworth Tina Hong Mackenzie Huffman Barbara Jackson Joshua Jackson Aliyah James Grazyna Jelska Frank Jesberger Robin Johnson James Kallatch Mary Karnam Barbara Keller Tracey Kiely Kara Killion Kristin Kleinschmidt Craig Kohler Kim Kok Sienglay Kok Zoe Kondel Jordan Kulp Joe Kunz

Barbara Landis

Leah Landis Gabriella Lanza Elizabeth Latsko Paul Laughlin Ashley Lelina Beata Lendzioszek Aaliyah Lester Ray Lester Hannah Lewis Brittany Lias Christopher Lindsay Linda Little Jonah Litwiller Lorne Livezey Andrew Loeffler Marisa Lorenz Shannon Love Jodi Luskin Anna Marczak Anne Marescot Matthew Marvel Jayne Mashett Mbolu Massiata Michele McGovern Sheran McNeil-Johnson Timothy McQuaid Isaac Means David Merrick Linda Meuleners Joseph Michael **Jeff Miles** Miranda Miller Ashlee Mills



^{1.} Jessica Saccarelli does an amazing job as a PBC Team Nurse; 2. Tracey Neill on one of many shopping trips for residents; 3. Hannah Gayle (Dining Services) delivering meals.

Marina Hacking

The staff of Peter Becker Community is rising to the challenges of these unprecedented times creating hope, meeting needs, and learning to navigate a new normal.

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Kyle Reich

Connie Reinford



4. Sienglay Kok, preparing a great meal; 5. Maplewood Estates Residents giving thanks.

Sharon Swartley

Darlene Taggart

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FINANCIAL REPORT

OPERATING REVENUE

Contributions	\$527,112
Resident Revenue	20,576,527
Other Revenue	1,622,873

Total Operating Revenue \$22,726,512



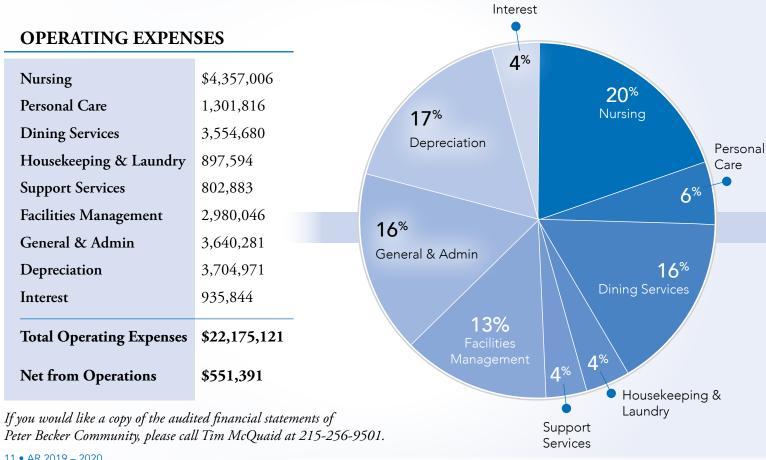
Other 2[%] Contributions Revenue 91% Resident Revenue

OPERATING EXPENSES

Total Operating Expenses	\$22,175,121
Interest	935,844
Depreciation	3,704,971
General & Admin	3,640,281
Facilities Management	2,980,046
Support Services	802,883
Housekeeping & Laundry	897,594
Dining Services	3,554,680
Personal Care	1,301,816
Nursing	\$4,357,006

\$551,391

Net from Operations



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"From the cooks in the café to the maintenance team, each employee at Peter Becker Community goes out of their way to care for the needs of our residents. Supporting the Employee Fund is my way of saying thank you for all the care and hard work our staff shows each day."

— Jim Rich

Ms. Dorothy Hockenbury

Mr. and Mrs. William Hoff

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"One of the special ways I enjoy helping my friends and neighbors at Peter Becker Community is by donating towards items on the Wish List. By helping to purchase an item that our community is in need of but falls outside the normal budget, I can make an immediate difference and ensure that our community has the materials it needs to provide the best quality of care and life possible." — Marge Dayock



"This year's recipients of the President's Award are Paul and Anna Jacoby. They have quietly and humbly volunteered at Peter Becker Community for over 63 years combined. In addition, Paul served 13 years on the Peter Becker Community Board. We are so thankful for all they do to make Peter Becker Community the special place it is."

—Suzanne Owens

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